The KHA Annual Quality Conference updates both clinical and administrative participants on national patient safety and quality improvement trends. The 2015 program will focus more specifically on a number of improvement efforts including Re-admissions, HSOPS, culture, meds to bed and incentives.

Who Should Attend
Hospital administrators including CNOs and CMOs, Performance Improvement and Quality Directors, Infection Prevention Staff, Risk Managers and Nursing and Medical Staff

Objectives
Participants will:
- Learn the importance of patient engagement
- Understand the benefit of HSOPS
- Understand basic principles of Just Culture
- Discuss strategies for reducing preventable readmissions

Location and Accommodations
Crowne Plaza Louisville Airport
464 Phillips Lane
Louisville, KY 40209
Room Rate: $109

Online reservation: (Reference KHREF Quality Conference) https://resweb.passkey.com/Resweb.do?mode=welcome_ei_new&eventId=13751322
Reservation cut off date is March 1, 2015

Conference Fees:
- KHA Member - $180 per participant
- Non-Member - $280 per participant

Continuing Education Credit
The Kentucky Board of Nursing through the provider-ship of KHA Solutions Group approves the program for 7.7 contact hours for the March 18 program offering number 5-0023-1-18-090, expiration date January, 2017. The Kentucky Board of Nursing approval of individual nursing education provider does not constitute endorsement of program content. Participants must attend the entire session and complete the evaluation. Those desiring continuing education credit must have a nursing license number to register.

Services for Physically Challenged Individuals
KHREF wishes to take reasonable steps to ensure no individual who is physically challenged is discrimi-nated against because of the absence of auxiliary aids and services. If special arrangements or diet are required for an individual to participate in this program, please contact KHREF at (502) 426-6220.

Cancellations
A refund of registration fees will be made to those reg-istrants notifying KHREF of cancellation five (5) work-ing days prior to program date. A $25 processing fee will be assessed against each refund. No refunds will be made after that date. Substitutions are accepted. No shows will be billed for the full registration fee.

Questions about the 2015 KHA Annual Quality Conference?
Contact: Sharon Perkins (sperkins@kyha.com)

Co-sponsored by:

Kentucky Hospital Research and Education Foundation, Inc.
Kentucky Institute for Patient Safety and Quality
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>8:00 AM – 8:30 AM</td>
<td>Registration</td>
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<tr>
<td>8:30 AM – 8:45 AM</td>
<td>Welcome and Introduction&lt;br&gt;Elizabeth Cobb&lt;br&gt;Vice President/Health Policy&lt;br&gt;Kentucky Hospital Association</td>
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<tr>
<td>8:45 AM – 9:45 AM</td>
<td>Patient and Family Advisors: Working Together to Turn Tragedy into Better Care&lt;br&gt;Julia Lanham&lt;br&gt;Dr. Michael Ruhlen&lt;br&gt;Chief Medical Officer&lt;br&gt;Carolinas Medical Center-Pineville&lt;br&gt;North Carolina</td>
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<td>9:45 AM – 10:45 AM</td>
<td>A Review of Progress To Date in Statewide Quality Initiative&lt;br&gt;Donna Meador, RN, MSN, CENP, CPHQ&lt;br&gt;Director of Patient Safety &amp; Quality&lt;br&gt;Kentucky Hospital Association&lt;br&gt;and&lt;br&gt;Dolores Hagan, RN, BSN, CPHQ&lt;br&gt;Quality Improvement Analyst&lt;br&gt;Kentucky Hospital Association</td>
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<td>10:45 AM – 11:00 AM</td>
<td>Break</td>
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<td>11:00 AM – 12:00 PM</td>
<td>Future of Quality Reporting and the CMS Quality Incentive Program&lt;br&gt;Gloria Kupferman&lt;br&gt;Vice President&lt;br&gt;National Information Products for DataGen&lt;br&gt;DataGen, a subsidiary of the Hospital Association of New York State, provides expertise and analysis to hospitals and associations nationally regarding the impact of regulatory and policy changes to hospital payment. This session will provide insight into the future of CMS reporting and incentive programs.</td>
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<td>12:00 PM – 1:00 PM</td>
<td>Lunch-Provided</td>
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<td>1:00 PM – 1:50 PM</td>
<td>Meds to Beds Implementation&lt;br&gt;Pharmacy Panel&lt;br&gt;Learn how several hospitals have started “meds to beds” services – bringing discharge medications to the patient’s bedside prior to discharge to reduce gaps in education and obtaining prescriptions to assist in reducing preventable readmissions.</td>
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<td>2:00 PM – 2:50 PM</td>
<td>Report from Qsource, Kentucky’s Quality Innovations Network&lt;br&gt;Janet Pollock&lt;br&gt;Community Manager&lt;br&gt;Qsource&lt;br&gt;HSOPS, and What To Do Now That You Have the Data&lt;br&gt;Donna Meador, RN, MSN, CENP, CPHQ&lt;br&gt;and&lt;br&gt;Dolores Hagan, RN, BSN, CPHQ&lt;br&gt;You’ve completed a staff patient safety culture survey – hear how to prioritize your findings, and identify specific tactics used to design and implement a workable and effective action plan.</td>
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<td>3:00 PM – 4:00 PM</td>
<td>Just Culture: The Key to Quality and Safety&lt;br&gt;Lori A. Paine, R.N., M.S.&lt;br&gt;Patient Safety Director&lt;br&gt;The John Hopkins Hospital&lt;br&gt;Traditionally, health care’s culture has held individuals accountable for all errors or mishaps that befall patients under their care. By contrast, a just culture recognizes that individual practitioners should not be held accountable for system failings over which they have no control.</td>
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<tr>
<td>4:00 PM – 4:30 PM</td>
<td>Wrap-up and Hospital Recognition</td>
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Kentucky Hospital Association

2015 Annual Quality Conference
March 18, 2015 • Crowne Plaza Louisville Airport • Louisville, Kentucky

Register online, mail or fax before March 11, 2015

Online Meeting Registration: https://secure.kyha.com/iMISpublic/Core/Events/Events.aspx

Please Complete Information:
Name ____________________________________________________________
Title ____________________________________________________________
E-mail ___________________________________________________________
Name ____________________________________________________________
Title ____________________________________________________________
E-mail ___________________________________________________________
Name ____________________________________________________________
Title ____________________________________________________________
E-mail ___________________________________________________________

Complete Hospital Information:
Hospital __________________________________________________________
Address __________________________________________________________
Phone ____________________________________________________________

_____ # of Vegetarian Lunches   _____ # of Gluten Free

Registration Fees (Indicate # of attendees below):
_____ # KHA Member - $180 per participant
_____ # Non-Member - $280 per participant
$___________  Total Amount Enclosed

Payment Options (Check one):
☐ Check Enclosed (make check payable to KHREF)
☐ Charge my Mastercard/VISA/American Express

Name of person to contact to provide credit card payment information
Name ____________________________________________________________
Phone Number ____________________________________________________

Mail, fax or register online before March 11, 2015:
KHA Quality Conference
Attn: Sharon Perkins
PO Box 436629
Louisville, Kentucky 40253
Phone: (502) 426-6220
Fax: (502) 426-6226
www.kyha.com

Co-sponsored by:

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Kentucky Hospital Research and Education Foundation, Inc.

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